The Emergency Broadband Benefit Program

The Emergency Broadband Benefit Program was established by the Federal Communications Commission (FCC) earlier this year to help households struggling to pay for internet service during the COVID-19 pandemic. Under the Emergency Broadband Benefit Program, eligible households can receive up to $50 a month towards broadband service and up to $75 for households on Hawaiian Home Lands.

The program is limited to one monthly service discount. Eligible households may also receive a one-time discount of up to $100 to purchase a laptop, desktop computer or tablet from participating Hawaii internet service providers if they contribute a minimum of $10 towards the purchase price.

WHO IS ELIGIBLE FOR THE PROGRAM?

Your household qualifies if at least one member:

- Qualifies for the Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Medicaid, Federal Public Housing Assistance, Veterans and Survivors Pension Benefit, or Lifeline program.
- Received benefits under the free and reduced-price school breakfast or lunch program
- Filed for unemployment or PUA or experienced a decrease of hours in the last year
- Received a Federal Pell Grant during the current award year
- Meets the eligibility criteria for a participating providers’ existing low-income or COVID-19 program

HOW IS THE PROGRAM FUNDED?

This program is funded through the Consolidated Appropriations Act of 2021 – passed by Congress in December 2020 – which established the Emergency Broadband Connectivity Fund and allocated $3.2 billion for the Emergency Broadband Benefit Program.

WHO ARE THE PARTICIPATING HAWAII SERVICE PROVIDERS?

Aloha Broadband
American Broadband and Telecommunications Company
AT&T
Boost Mobile
Charter Spectrum
Cricket Wireless
enTouch Wireless
good2go Mobile
Hawaiian Telcom
Metro by T-Mobile
PCsforPeople
O Link Wireless
Ready Wireless
Sano Health
Selectel Wireless
StandUp Wireless
T-Mobile
TracPhone Wireless
Truconnect
Verizon

HOW DO I APPLY?

You can apply for the program in three ways:

1. Contact your internet service provider directly to learn about their application process and what benefits they will offer
2. Apply online at GetEmergencyBroadband.org
3. Call 833-511-0311 for a mail-in application and mail it with your proof of eligibility to: Emergency Broadband Support Center, P.O. Box 7081 London, KY 40742

Please visit broadband.hawaii.gov/ebb for the latest information on the Emergency Broadband Benefit Program.
EBB方案

THE EMERGENCY BROADBAND BENEFIT PROGRAM 是什么方案？

EBB方案 是在今年年初由 Federal Communications Commission (FCC) 赞助下成立。目的是在为因新冠疫情疫情造成经济困难的家庭给予援助。合格的家庭可以得到每月最多是 $50 的帮助, Hawaiian Home Lands 的家庭每个月最多是 $75。

EBB方案 是限制于一次一个月的折扣服务。合格的家庭如果要买笔记本电脑, 桌面电脑, 或是 tablet 可获得高达 $100 折扣, 但只限于夏威夷互联网服务有参与本案的公司, 加上自付最少 $10 为限。

谁符合这个方案?

合格的家庭是「家裡至少有一名成员」达到如下条件：
- 具有资格领取 Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Medicaid, Federal Public Housing Assistance, Veterans and Survivors Pension Benefit, 或是 Lifeline Program。
- 家中有获得学校全免或减半等午餐的学生。
- 申请失业救济金或是因在新冠疫情期间 (PUA) 申请失业或是因此遭受到减少工作时间的家庭成员。
- 领取本年度裁定的 Federal Pell Grant
- 符合目前家庭收入或是有关 COVID-19 方案标准的家庭

EBB方案 的基金来源?

这个方案是透过 the Consolidated Appropriations Act of 2021, 2020 年十二月国会通过议案而成立, 并且拨给本案32亿。

在夏威夷是那个部门负责提供这项方案服务?

Aloha Broadband
American Broadband and Telecommunications Company
AT&T
Boost Mobile
Charter Spectrum
Cricket Wireless
eoTouch Wireless
good2go Mobile
Hawaiian Telcom
Metro by T-Mobile
PCsforPeople
Q Link Wireless
Ready Wireless
Sano Health
Selectel Wireless
StandUp Wireless
T-Mobile
TracPhone Wireless
Truconnect
Verizon

如何去申请?

你可以透过三个方法来申请:
1. C直接跟有关单位联络, 了解申请的程序和提供的救济金数额
2. 上网申请: GetEmergencyBroadband.org
3. 电话833-511-0311 索取申请表格, 把填好的表格寄到: Emergency Broadband Support Center P. O. Box 7081 London KY 40742

欢迎上网搜寻最新消息：

broadband.hawaii.gov/ebb