

# The Emergency Broadband Benefit Program

---

## WHAT IS THE EMERGENCY BROADBAND BENEFIT PROGRAM?

The Emergency Broadband Benefit Program was established by the Federal Communications Commission (FCC) earlier this year to help households struggling to pay for internet service during the COVID-19 pandemic. Under the Emergency Broadband Benefit Program, eligible households can receive up to \$50 a month towards broadband service and up to \$75 for households on Hawaiian Home Lands.

The program is limited to one monthly service discount. Eligible households may also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer or tablet from participating Hawaii internet service providers if they contribute a minimum of \$10 towards the purchase price.

---

## WHO IS ELIGIBLE FOR THE PROGRAM?

Your household qualifies if at least one member:

- Qualifies for the Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Medicaid, Federal Public Housing Assistance, Veterans and Survivors Pension Benefit, or Lifeline program.
  - Received benefits under the free and reduced-price school breakfast or lunch program
  - Filed for unemployment or PUA or experienced a decrease of hours in the last year
  - Received a Federal Pell Grant during the current award year
  - Meets the eligibility criteria for a participating providers' existing low-income or COVID-19 program
- 

## HOW IS THE PROGRAM FUNDED?

This program is funded through the Consolidated Appropriations Act of 2021 – passed by Congress in December 2020 – which established the Emergency Broadband Connectivity Fund and allocated \$3.2 billion for the Emergency Broadband Benefit Program.

---

## WHO ARE THE PARTICIPATING HAWAII SERVICE PROVIDERS?

<u>Aloha Broadband</u>	<u>enTouch Wireless</u>	<u>Sano Health</u>
<u>American Broadband and Telecommunications Company</u>	<u>good2go Mobile</u>	<u>Selectel Wireless</u>
<u>AT&amp;T</u>	<u>Hawaiian Telcom</u>	<u>StandUp Wireless</u>
<u>Boost Mobile</u>	<u>Metro by T-Mobile</u>	<u>T-Mobile</u>
<u>Charter Spectrum</u>	<u>PCsforPeople</u>	<u>TracPhone Wireless</u>
<u>Cricket Wireless</u>	<u>Q Link Wireless</u>	<u>Truconnect</u>
	<u>Ready Wireless</u>	<u>Verizon</u>

---

## HOW DO I APPLY?

You can apply for the program in three ways:

1. Contact your internet service provider directly to learn about their application process and what benefits they will offer
2. Apply online at [GetEmergencyBroadband.org](https://www.getemergencybroadband.org)
3. Call 833-511-0311 for a mail-in application and mail it with your proof of eligibility to: Emergency Broadband Support Center, P.O. Box 7081 London, KY 40742

Please visit [broadband.hawaii.gov/ebb](https://broadband.hawaii.gov/ebb) for the latest information on the Emergency Broadband Benefit Program.



[@digitalequityhawaii](https://www.facebook.com/digitalequityhawaii)



[@digitalequityhawaii](https://www.instagram.com/digitalequityhawaii)



[@digitalequityhi](https://www.twitter.com/digitalequityhi)

# Ka Polokalamu Pōpilikia Kōkua Punaewe

## HE AHA KA PAPAHA NA PŌPILIKIA KŌKUA PUNAWELE?

Ua ho'okumu 'ia ka Papahana Pōpilikia Kōkua Punaewe e ke Kōmike Ka'a'ike Pekelala (FCC) ma ka ho'omaka o kēia makahiki i mea e kōkua i nā 'ohana i ka uku 'ana no ka punaewe ma kēia wā ma'i ahulau COVID-19. Ma kēia Papahana Pōpilikia Kōkua Punaewe, hā'awi 'ia ke kālā i kēlā me kēia mahina no ka punaewe broadband. 'O ke \$50 ka nui e loa'a ai, a 'o ke \$75 ka nui e loa'a ai ma nā hale 'Āina Ho'opulapula.

Ma kēia Papahana, he ho'okahi wale nō uku hō'emi o ka mahina. Ma kēia polokalamu hiki i nā hale i 'ae 'ia ke loa'a he \$100 no ke kū'ai 'ana i kekahi lolouila mai kekahi o nā pā'oihana punaewe e komo ana ma kēia polokalamu inā uku 'ia ma ka li'ili'i loa he \$10 no ke kū'ai 'ana.

## 'O WAI KE 'AE 'IA MA KA POLOKALAMU?

'Ae 'ia nā home inā e noho ana ho'okahi kanaka ma ka hale:

- I 'ae 'ia ma kekahi o nā Papahana Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Medicaid, Federal Public Housing Assistance, Veterans and Survivors Pension Benefit, a i 'ole ka Papahana Lifeline.
- Ua kōkua 'ia ma ka papahana mea'ai kumukū'ai emi a i 'ole manuahi ma ke kula
- Ua kāinoa no ka uku kōkua ma muli o ka hana 'ole, PUA, a i 'ole ua emi mai nā hola hana i ka makahiki nei
- Ua loa'a ka ha'awina kālā pekela Pell i ka makahiki nei
- Ua 'ae 'ia ma nā koina o nā polokalamu COVID-19 a loa'a makahiki o nā pā'oihana punaewe.

## PEHEA I LOA'A AI KE KĀLĀ I KĒIA PAPAHA NA?

Ua loa'a ke kālā i kēia papahana ma o ke Kānāwai Consolidated Appropriations i ka makahiki 2021 -- ua 'āpono 'ia e ka 'Aha'ōlelo Lāhui i ka mahina o Kēkēmapa i ka makahiki 2020 -- penei i ho'okumu 'ia ka Waihona Kālā "Emergency Broadband Connectivity" a ho'omāhele 'ia he \$3.2 biliona no ka Polokalamu Pōpilikia Kōkua Punaewe.

## 'O WAI NĀ PĀ'OIHANA PUNAWELE MA HAWAI'I E KOMO PŪ ANA MA KA PAPAHA NA?

<a href="#">Aloha Broadband</a>	<a href="#">enTouch Wireless</a>	<a href="#">Sano Health</a>
<a href="#">American Broadband and Telecommunications Company</a>	<a href="#">good2go Mobile</a>	<a href="#">Selectel Wireless</a>
<a href="#">AT&amp;T</a>	<a href="#">Hawaiian Telcom</a>	<a href="#">StandUp Wireless</a>
<a href="#">Boost Mobile</a>	<a href="#">Metro by T-Mobile</a>	<a href="#">T-Mobile</a>
<a href="#">Charter Spectrum</a>	<a href="#">PCsforPeople</a>	<a href="#">TracPhone Wireless</a>
<a href="#">Cricket Wireless</a>	<a href="#">Q Link Wireless</a>	<a href="#">Truconnect</a>
	<a href="#">Ready Wireless</a>	<a href="#">Verizon</a>

## PEHEA E KĀINOA AI?

E kāomi i kēia mau 'ano he 'ekolu ma lalo:

1. E kama'ilio me kāu pā'oihana punaewe no ka 'ikepili e pili ana i ke kāinoa 'ana a me nā pono keu e hā'awi 'ia ana.
2. E kāinoa ma kēia loulou [GetEmergencyBroadband.org](https://www.getemergencybroadband.org)
3. E kelepona mai 833-511-0311 i ka palapala noi a e ho'ouna i ka leka me kou pepa hō'ike 'ae 'ia iā: Emergency Broadband Support Center, P.O. Box 7081 London, KY 40742

E kāomi i kēia loulou [broadband.hawaii.gov/ebb](https://broadband.hawaii.gov/ebb) no ka nūhou e pili ana i ka Polokalamu Pōpilikia Kōkua Punaewe.



[@digitalequityhawaii](https://www.facebook.com/digitalequityhawaii)



[@digitalequityhawaii](https://www.instagram.com/digitalequityhawaii)



[@digitalequityhi](https://twitter.com/digitalequityhi)