

## SERVICES WE PROVIDE

DEPENDING ON YOUR LEGAL NEEDS, WE MAY BE ABLE TO PROVIDE YOU WITH VARIOUS LEVELS OF SERVICE. LEGAL AID SERVICES INCLUDE:

- Providing counsel and advice about your legal needs,
- Offering informational brochures and self-help packets to help you solve your legal problems without an attorney,
- Signing you up for a legal self-help clinic or workshop on specific legal issues,
- Looking over your court forms or other paperwork,
- Making a phone call on your behalf to a state or community service agency,
- Full representation on your legal issue,
- Referral to another agency that may be better able to assist you with your problem.

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## STATEWIDE INTAKE HOTLINE



### MONDAY - FRIDAY

9:00AM - 11:30AM OR  
1:00PM - 3:30PM

**OAHU:** 536-4302

**MAUI:** 242-0724

**HILO:** 934-0678

**KONA:** 329-8331

**KAUAI:** 245-7580

**LANAI:** 565-6089

**MOLOKAI:** 553-3251

The Legal Aid Society of Hawaii was founded in 1950 by community leaders—including Judges Sam King and Betty Vitousek. Their mission to provide equal access to justice for all Hawaii residents still guides Legal Aid today.

Legal Aid helps people with their legal problems so they can focus on improving their lives. We specialize in family, housing, employment, public benefits, and consumer rights, empowering people to: get out of abusive situations; fight illegal evictions; secure medical and financial entitlements; and handle creditors and collectors.

Each year, Legal Aid responds to up to 20,000 inquiries. Our clients are people who have incomes under 125% of the federal poverty level, or anyone who is 60 or older.

## LEGAL AID SOCIETY OF HAWAII

924 Bethel Street  
Honolulu, Hawaii 96813 USA

(808) 536-4302

(808) 527-8088 fax

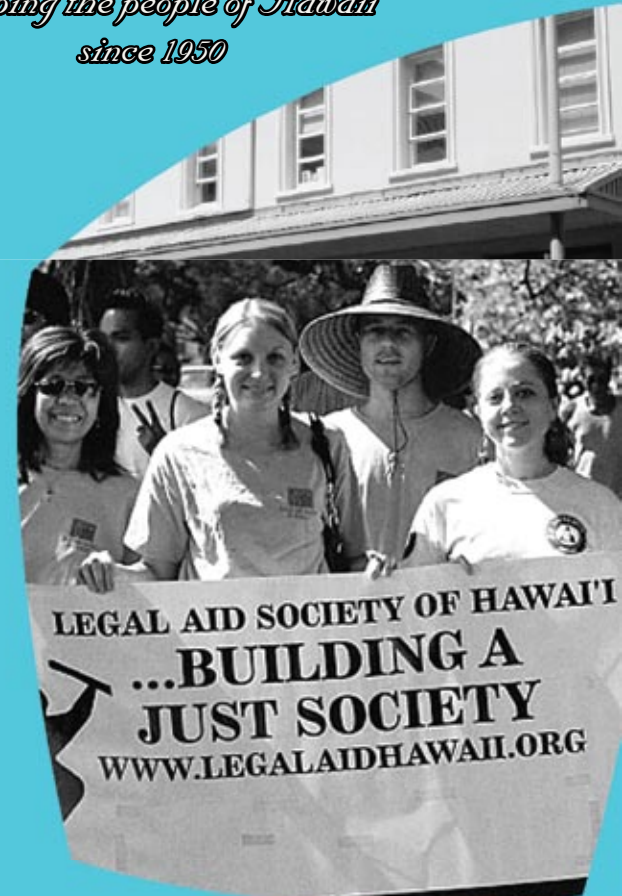
[www.legalaidhawaii.org](http://www.legalaidhawaii.org)

# LEGAL AID SOCIETY OF HAWAII

Helping the people of Hawaii  
since 1950

## FACTS ABOUT LEGAL AID

*Helping the people of Hawaii  
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The Legal Aid Society of Hawaii is the state's largest public-interest legal service provider, dedicated to helping Hawaii's low to medium income population with their critical civil legal needs.

[WWW.LEGALAIDHAWAII.ORG](http://WWW.LEGALAIDHAWAII.ORG)

# WHAT IS LEGAL AID?

## ARE YOU ELIGIBLE FOR LEGAL AID?

Legal Aid helps individuals and families who are determined to be eligible for services. We do not charge attorney fees. For certain services, like our self-help clinics, we may charge a small administrative fee.

- If your household income is less than 125% of the federal poverty guidelines and...
- There are no conflict of interest issues. This means that we cannot have assisted anyone who either called us regarding a legal problem they had with you in the past, or is involved in your current problem.

If in certain situations, you do not need to meet Legal Aid's income eligibility requirements and are over income for Legal Aid normal services, we can give you advice in the following areas:

- If you are facing foreclosure of a home.
- If you are losing a public benefit (e.g., welfare, state disability, or food stamps)
- If you are a senior (age 60 or older), call our Senior Legal Hotline at 536-0011 on Oahu or 1-888-536-8011 on Neighbor Islands

If you do not meet Legal Aid income guidelines, you may be able to get further assistance from Legal Aid's Affordable Lawyers Project for a low fee, depending on your legal problem.

LEGAL AID  
SOCIETY OF HAWAII

## HOW DO I ACCESS LEGAL AID'S SERVICES?

### RECEIVING ADVICE FROM LEGAL AID:

Call our statewide intake hotline and Legal Aid's staff will help you explore your legal options. When you call, we will first determine your eligibility, take a brief application, and then discuss your legal problem. Often, people get the help they need from the first phone call. In addition to giving you advice, our legal staff will see if Legal Aid or another local legal agency can represent you in your matter--or teach you how to complete it on your own. Keep in mind that calls are taken in the order they are received. Depending on when you call, the wait can be a few seconds or a few minutes.

**WALK-IN & SELF-HELP SERVICES:** The availability of walk-in appointments depends on the island you live on and staff availability. Some offices also have a Center for Equal Justice (CEJ) where legal staff help clients complete court paperwork and assist with a wide variety of legal matters. The CEJ offers over 100 self-help written materials, computers, access to court forms, and a copier.



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## OUR AREAS OF LEGAL EXPERTISE

The Legal Aid Society of Hawaii is one of the largest law firms in the state. We provide legal assistance to low-income individuals and families in the following areas:

**FAMILY:** divorce, spouse & child abuse, custody, visitation, child support, restraining orders, paternity, guardianships, child snatching, powers of attorney, wills, advance health care directives.

**PUBLIC BENEFITS:** Temporary Aid to Needy Families (TANF), General Assistance (GA), Aid to Aged, Blind, Disabled (AABD), Social Security retirement/disability, Supplemental Security Income (SSI), Quest, Medicaid, Medicare.

**CONSUMER:** debt collection & debtor's rights, foreclosures, garnishments, repossessions, public utilities rate setting and terminations.

**HOUSING:** Landlord/Tenant issues, eviction, repairs, lockouts and utility shut-offs (private tenancies and public and subsidized housing), affordable housing preservation and creation, security deposits, housing discrimination.

**FAIR HOUSING:** Fair housing laws prohibit discrimination in the rental sale, finance, or insurance of housing based upon certain protected categories. Legal Aid's Fair Housing Enforcement Program (FHEP) aims to enforce fair housing laws by determining whether housing providers (landlords, lenders, sellers, etc.) are discriminating against individuals.

*We do not handle criminal law, immigration problems, prisoner rights issues, and lawsuits for money damages--including worker's compensation and personal injury.*



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